## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert L. Rae
APPLICATION NO.: 10/642,532
FILING DATE: August 15, 2003

TITLE: Centralized Call Processing

EXAMINER: Antim G. Shah

GROUP ART UNIT: 2614

ATTY. DKT. NO.: 18279-14445

	•	ffice electronic filing system in accordance with 37 C.F.R.
Dated:	Ву:	Dohyun Ahn, Reg. No. 63,237

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT Under 37 CFR §§ 1.56 and 1.97-98

SIR:

Pursuant to the provisions of 37 CFR §§ 1.56 and 1.97-98, enclosed herewith is modified form PTO/SB/08A listing references for consideration by the Examiner.

The filing of this Information Disclosure Statement shall not be construed as a representation regarding the completeness of the list of references, or that inclusion of a reference in this list is an admission that it is prior art or is pertinent to this application, or that a search has been made, or as an admission that the information listed is, or may be considered to be, material to patentability, or that no other material information exists, and shall not be construed as an admission against interest in any manner.

This Information Disclosure Statement is being filed:

	and a mercoan e comemon to come mean			
	ithin three months of the filing date of the application, or date of entry			
	into the national stage of an international application, or before the mailing			
	date of a first office action on the merits, whichever event last occurred;			
$\boxtimes$	before the mailing of a first official action after the filing of a request for			
	continued examination (RCE) under 37 CFR § 1.114;			

$\Box$	after three months of the filing date of this national application or the date					
	of entry of the national stage in an international application, or after the					
	mailing date of the first official action on the merits, whichever event last					
	occurr	occurred, but before the mailing date of the first to occur of either: (1) a				
	final a	nal action under 37 CFR §1.113; or (2) an action that otherwise closes				
	prosec	osecution in the application, and:				
		attacl	attached hereto is the fee set forth under 37 CFR §1.17(p) for			
		submission of this Information Disclosure Statement under 37				
		§ 1.97(c); OR				
	☐ Applicant certifies		icant certifies pursuant to 37 CFR § 1.97(e) that:			
			each item of information contained in this Information			
			Disclosure Statement was first cited in a communication			
			from a foreign patent office in a counterpart foreign			
			application not more than three months prior to the filing of			
			this Statement; OR			
			no item of information contained in this Information			
			Disclosure Statement was cited in a communication from a			
			foreign patent office in a counterpart foreign application			
			and, to the knowledge of the person signing this			
			certification after making reasonable inquiry, no item of			
			information contained in this Statement was known to any			
			individual designated under 37 CFR § 1.56(c) more than			
			three months prior to the filing of this Statement;			
	on or	before	the payment of the issue fee but after the mailing date of the			
	first to occur of either: (1) a final action under 37 CFR § 1.113; (2) a					
	notic	e of allo	owance under 37 CFR § 1.311; or (3) an action that otherwise			
closes prosecution in the application, and:						
		Appl	icant certifies pursuant to 37 CFR. § 1.97(e) that:			
			each item of information contained in this Information			
			Disclosure Statement was cited in a communication from a			
			foreign patent office in a counterpart foreign application			
			not more than three months prior to the filing of this			
			Statement;			
			no item of information contained in this Information			
			Disclosure Statement was cited in a communication from a			
			foreign patent office in a counterpart foreign application			

	certifi	o the knowledge of the person signing this cation after making reasonable inquiry, no item of nation contained in this Statement was known to any			
	indivi	dual designated under 37 CFR § 1.56(c) more than			
	three	months prior to the filing of this Statement; AND			
	attached here	to is the fee set forth under 37 CFR §1.17(p) for			
	submission o	f this Information Disclosure Statement under 37			
	CFR.§ 1.97(d	I); OR			
	after the payment of	the issue fee. Applicant requests that the information			
	contained in this Info	ormation Disclosure Statement be placed in the file			
	according to 37 CFR	§ 1.97(i), although the information may not be			
	considered by the US				
П	r 35 U.S.C. § 120, on the earlier filing date of prior				
_	application No, filed on, and the references cited therein are				
	hereby referenced, but are not required to be provided in this application under 37				
	CFR § 1.98(d).				
П	Each item of information contained in this Information Disclosure Statement was				
_		ion from a foreign patent office in a counterpart application, n was not received by any individual designated in 37 CFR			
		rty days prior to the filing of this Information Disclosure			
	Statement. 37 CFR § 1.704	(d).			
		Respectfully submitted,			
		ROBERT L. RAE			
Dated: January 6, 2009		By: /Dohyun Ahn/			
		Dohyun Ahn, Reg. No.: 63,237			
		Fenwick & West LLP			
		Silicon Valley Center 801 California Street			
		Mountain View, CA 94041			
		Tel.: (650) 335-7291			
		Fax.: (650) 938-5200			